



**UNIVERSITÀ  
DI PARMA**

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**Department of Engineering and Architecture**

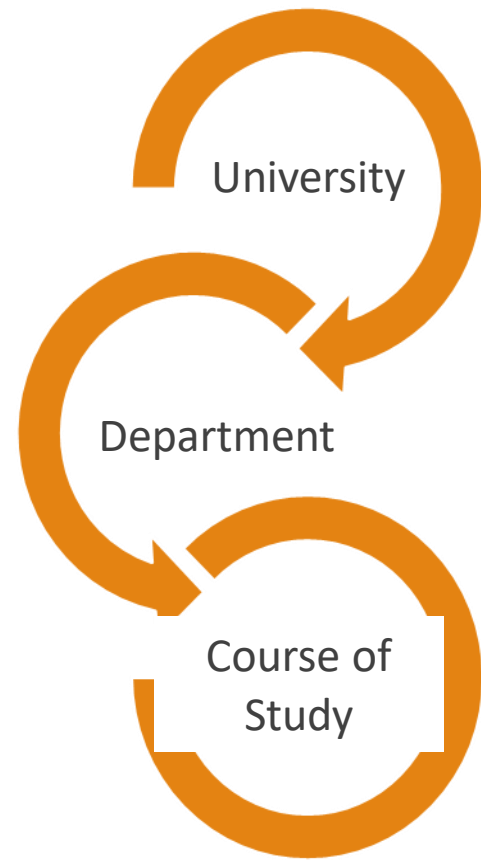
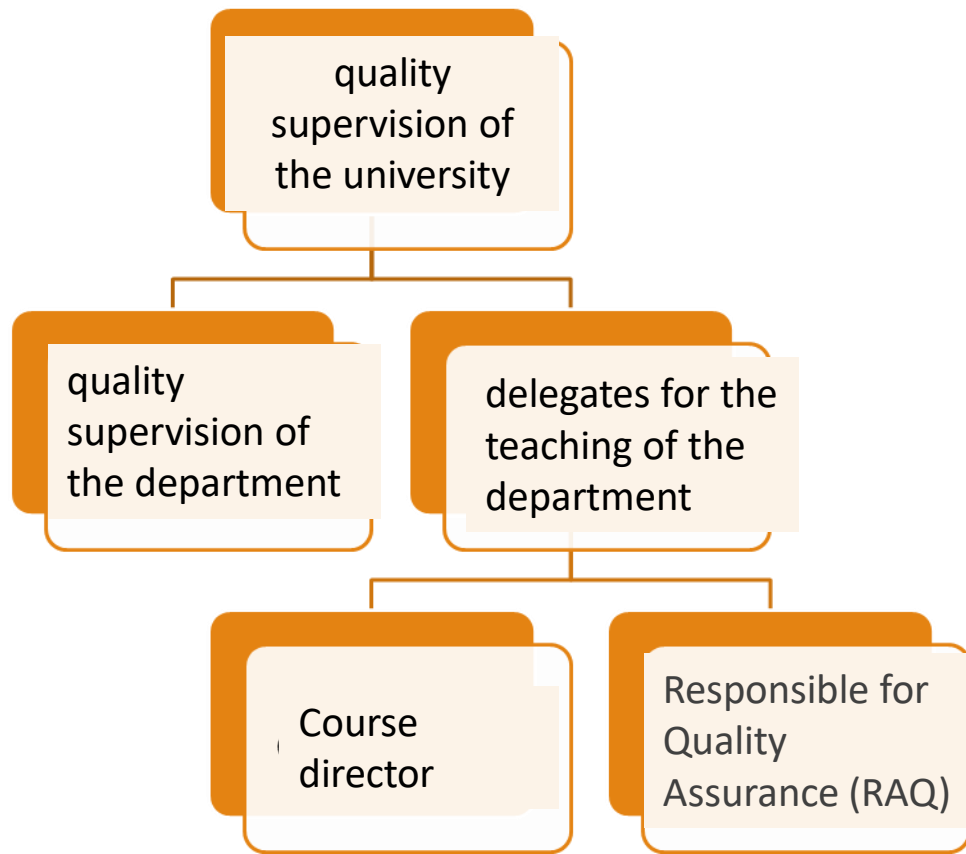
# Quality System of Study Courses Teaching

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# Quality system of study courses teaching

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Responsible for Quality Assurance (RAQ) for the Master of Science in Communication Engineering → prof. Paolo Serena

<https://dia.unipr.it/it/didattica/segnala-un-problema-gruppi-del-riesame>

On the above web link you can report

- Missing lessons
- Missing exam results
- General problems related to the didactical activity

# Web site for reports!!!

https://dia.unipr.it/it/didattica/segnala-un-problema-gruppi-del-riesame

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UNIVERSITÀ DI PARMA

il mondo che ti aspetta

DIPARTIMENTO DI INGEGNERIA E ARCHITETTURA



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Cerca

- FUTURO STUDENTE
- STUDENTE ISCRITTO
- LAUREATO
- PERSONALE
- IMPRESA

ATENEIO DI QUALITÀ ACCREDITATO ANVUR - FASCIA A

DIPARTIMENTO DIDATTICA RICERCA SERVIZI INTERNAZIONALE

Home > Didattica

## Segnala un problema - Gruppi del Riesame

Si prega di utilizzare questo modulo, rivolto agli Studenti iscritti, per inviare richieste o segnalare problemi (che riguardino gli aspetti didattici e organizzativi dei corsi di laurea delle varie aree) ai rispettivi rappresentanti degli Studenti nei "Gruppi del Riesame"

Gruppo del Riesame - [Area dell'Architettura](#)

Gruppo del Riesame - [Area dell'Ingegneria Civile / Ambiente e Territorio](#)

Gruppo del Riesame - [Area Ingegneria Industriale](#)

Gruppo del Riesame - [Area Ingegneria dell'Informazione](#)



1 Pubblicato Martedì, 13 Dicembre, 2016 - 00:17 | ultima modifica Mercoledì, 8 Maggio, 2019 - 10:17

### DIDATTICA

- ▣ [Lezioni II semestre 2020/2021](#)
- ▣ [Offerta formativa](#)
- ▣ [Manifesto degli Studi](#)
- ▣ [Qualità della didattica](#)
- ▣ [Segreteria Studenti](#)
- ▣ [Segreteria didattica del Dipartimento](#)
- ▣ [Immatricolazioni, test di ingresso e precorsi](#)
- ▣ [Orario delle lezioni \(Portale\)](#)
- ▣ [Calendario delle attività didattiche](#)
- ▣ [Orari ricevimento docenti](#)
- ▣ [Gestione aule e spazi \(EasyRoom\)](#)
- ▣ [Esami di profitto](#)
- ▣ [Esami di laurea](#)
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- ▣ [Dottorato di Ricerca](#)
- ▣ [Compilazione "Piani di studio on-line"](#)
- ▣ [Elly - Piattaforma didattica on-line](#)
- ▣ [Idoneità linguistica -](#)

# Quality system of study courses teaching

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## What is the job of the RAQ?

- Monitoring of the correct progress of the didactical activities
- Helps the course director in preparing the reports about the quality of the course (scheda di monitoraggio annuale; rapporto di riesame ciclico; scheda SUA-CDS);
- checks the syllabus of the courses
- Checks that the teaching material is available for the students
- To inform about the student survey (OPIS survey), i.e., a questionnaire on the student opinion of the courses
- To inform about the deadlines of the study plan
- General deadlines>  
[https://www.dia.unipr.it/sites/st27/files/allegatiparagrafo/27-07-2020/manifesto\\_ingegneria\\_2020-2021.pdf](https://www.dia.unipr.it/sites/st27/files/allegatiparagrafo/27-07-2020/manifesto_ingegneria_2020-2021.pdf)

# Quality system of study courses teaching

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Students can provide their feedback by:

- Gruppo di riesame (review group);
- Consiglio di Dipartimento (department council);
- Consiglio di Corso di studi (study course council);
- Commissione paritetica docenti-studenti (joint commission teachers-students)

Your opinion is important and requested by law

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# STUDENTS' SURVEY

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THE RELEVANCE OF YOUR VOICE



# Why OPIS?

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## Why filling the student survey?

It is required by law

It is anonymous

You can express your opinion freely!

Without it you cannot register to the exam

Let us improve our service

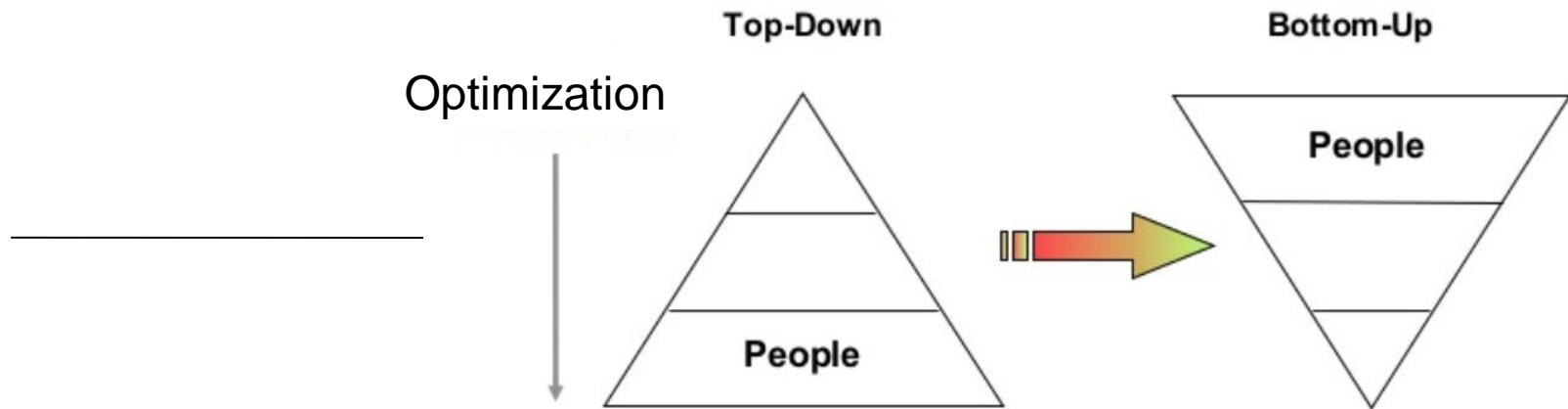
They monitor your career

It is an instrument used by the teacher to self-evaluate their activity

The student surveys are used by the University to set the rewarding shares among courses.







*Adopt "an internal evaluation system for administrative management, teaching and research activities, support measures for the right to education, also verifying through comparative analyzes of costs and returns, the correct use of public resources, the productivity of research and of teaching, as well as the impartiality and good performance of administrative action "and that the evaluation functions (Article 1 paragraph 2) are" carried out in each university by a collegial body governed by the university statute, called "evaluation unit of the university "(Art. 1 paragraph 1 - Law no. 370 of 19 October 1999)*



Ministero Istruzione  
Università e Ricerca

# The questionnaire



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1. Was your basic knowledge sufficient to understand the content of this course?
  2. Is the study workload proportionate to the credits earned?
  3. Is the learning material (suggested and available) suitable for studying for the exam?
  4. Were the exam evaluation procedures clearly defined?
  5. Are lectures, exercises and other activities in line with pre-set schedules/timetables?
  6. Does the professor stimulate your interest for the subject?
  7. Does the professor clearly teach the contents of the course?
  8. Are the supplementary didactic activities (such as tutorials, labs, and workshops), if any, useful to learn the content of the course?
  9. Was the course carried out in a manner consistent with what was stated on the course syllabus published on the website?
  10. Is the professor available for further explanations if you need them?
  11. Are you interested in the contents of this course?

+ boxes for free suggestions (VERY IMPORTANT for us!)

# In detail



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Was your basic knowledge sufficient to understand the content of this course?

The question is not about what you learned in the course, but about the background provided by the previous courses followed in the University

Are you interested in the contents of this course?

If you are interested, please let us know, don't be shy.

# In detail



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Were the exam evaluation procedures clearly defined?

Please, use as reference what is written in the syllabus of the course.

Are lectures, exercises, and other activities in line with pre-set schedules/timetables?

Please, note that the exercise-instructor may be different from the teacher and that extra activities may not be present in a particular course

# In detail



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Was the course carried out in a manner consistent with what was stated on the course syllabus published on the website?

Please, before answering check the syllabus and the course web site.

Is the professor available for further explanations if you need them?

Please, base your answer keeping in mind the number of times you contacted the teacher for explanations.

# Technical notes

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## The student survey...

Is about only the current academic year

Can be done only AFTER setting the study plane

out of course students or those who attend courses from previous academic years are exempted from filling in

The survey is available at [ESSE3](#) by using your unipr credentials:  
name.surname@studenti.unipr.it:

- in the left menu, under the QUESTIONNAIRES section, select the option "questionari valutazione attività didattiche": a table will appear that lists the didactic activities present in your booklet;
- In the column Q.Val you will find the status of the completion of the survey questionnaire

# Technical notes

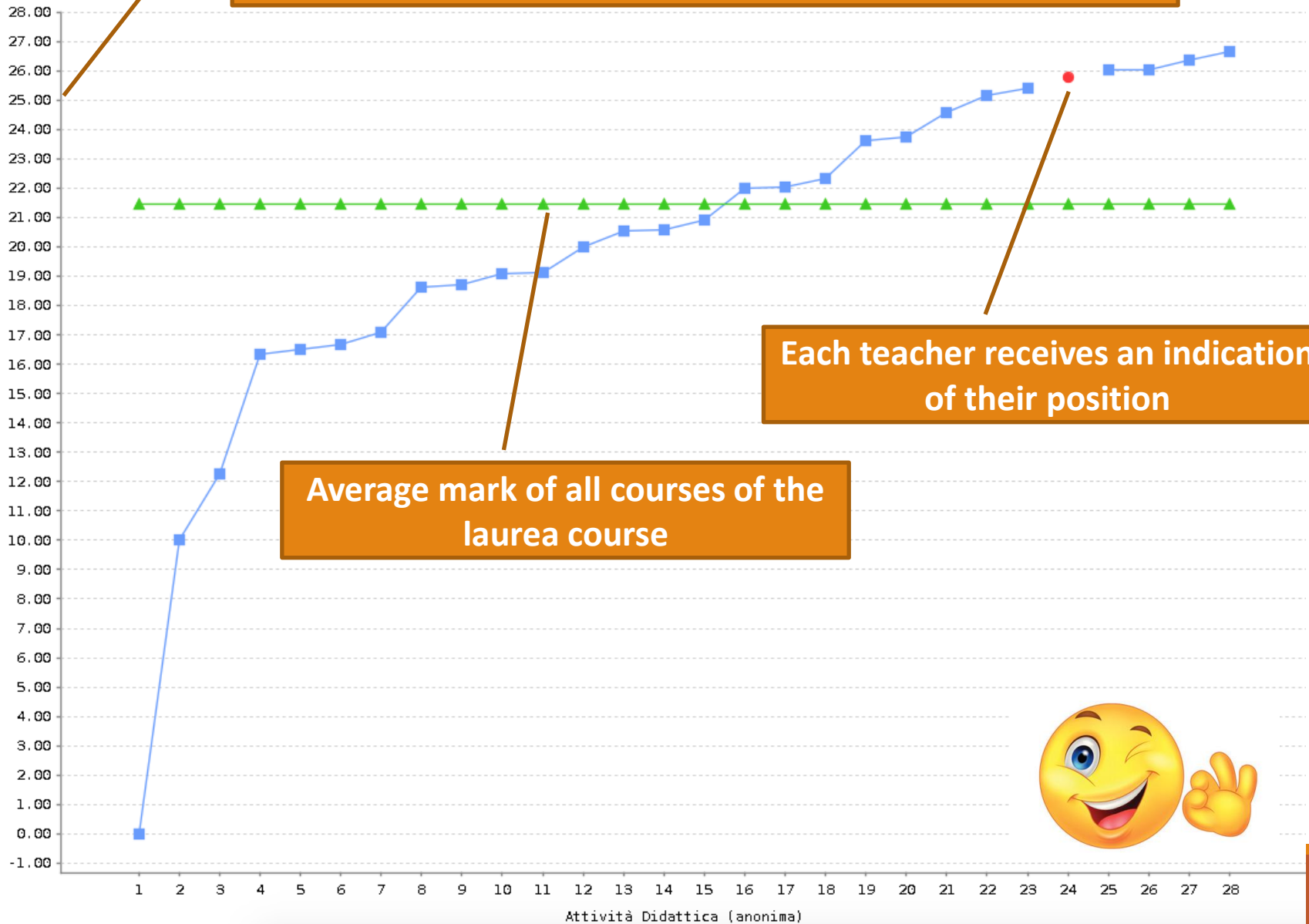
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**A green/yellow/red flag indicates the status of your questionnaire. The same convention is used for the exams.**

More info:

<http://www.unipr.it/didattica/i-corsi-di-studio/compilazione-del-questionario-di-valutazione-della-didattica-line>

Vote expressed in thirtieths by converting the opinions formulated (definitely NO = 0; more NO than YES = 10; more YES than NO = 20; definitely YES = 30)



Each teacher receives an indication of their position

Average mark of all courses of the laurea course





# When

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Best is after about 2/3 of the lessons of each teaching period, therefore indicatively:

I semester → beginning of december

II semester → beginning of May



## HELP DESK

For any needs you can contact the U.O. Didactic Design and QA at the address e-mail [progettazione.didattica@unipr.it](mailto:progettazione.didattica@unipr.it)